Superlock II – FAQ

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How do you import an SWT file?

SL II can import SWT files from the old Superlock. It is done as follows.

- 1) Go to the System list
- 2) Click Import
- 3) Now a file dialog opens, where you can select the SWT file you want to import.



How do you export an SWT file?

To export an SWT file, which can be imported in the old Superlock, do the following.

- 1) Open the selected system in Superlock and click on the **export** icon (image 1).
- 2) Select 'others' (image 2) and choose include the codes (image 3) and click OK.
- 3) Now a file dialog is shown and is asking you where to save the SWT file.

1								
1	변 🦘 -	*						
SUPERLOC	K ADMINI	STRATION	LOCK TECHNICAL	KEYS	CYLINDERS	LOCK CHART	CALCULATION	
System	Additional Fields	T Details	Load System Number Setup	Deliver	r Consequen ts List Other	Transfer Address		
Admi	nistrati	on						
					Sy	stem Fie	lds	
						с	ustomer #	
2								
Syste	em Expor	t Optio	ns					

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3



How do you insert company logo in reports?

The logo can be taken from the Company data.

- 1) In 'Setup', click on 'Company data'
- 2) Click on 'Select Company Logo' and choose a bit map file with the logo. The file can be a JPG, PNG or BMP file.
- 3) In the report definition, make sure that the tag #XLOGO is included, and then your logo will be printed on the reports.

Company data

*10	et al la company de la company	Superiock II Beta
\checkmark	Setup	
Information		Company data
System List		
Lock Type List	Company data	(X)
User List		\checkmark
Master Key Code List		Select Company Long Delate
Address List		
Setup	Printing / Export Files	Address1 Mainstreet 33
About		Zip/City 2100 North
Close		Phone Email
		OK Cancel

Report definition

	А	В	С	D	E	F	G	Н	1
1				#	TEXT	TIT	LE	#TEXT_PAGENUMBER	#XPAG
2			#XLOGO	OMERNUMBER	#CUSTOMER	_CUSTON	SYSTEMPROJECT	#SYSTEM_PROJECT	
3	#SEC_PAGEHEADER	"ALOGO		USTOMERNAME	#CUSTOMER	NAME	TEXT_SYSTEMCASE	#SYSTEM_CASE	
4				#TEXT_DATE	#XDATE		TEXT_SYSTEMINIT	#SYSTEM_INITIALS	
5		#LO	CKTYPE_NAME	£			_SYSTEM_NUMBER	#SYSTEM_SYSTEMNO	
8	#SEC_CYL:HEADER	#TEX	#TEXT_CYLNAME	#TEXT_CYLMA	#TEXT_CY	#TEXT	#TEXT_CYLPROF	#TEXT_CYLALTMAF	KING
9)		#CYL_NAME	#CYL_MARKIN	#CYL_DELI	#CYL_C	#CYL_PROFILELO	#CYL_ALTMARKING	
11	#SEC_CYL:DETAIL						#CYL_CODES	#CYL_PROFILELONG	NAME
13	#SEC FOOTER								
14	#SEC_PAGEFOOTER			1	TEXT_POV	VERED			

Resulting report

	22	CYLINDERS CH	IECK LIST	Page: 1
		CUSTOMER NR	PROJE	СТ
		CUSTOMER	CASE	NR
		DATE 10/02/2021	IN	ат
P60	0		SYSTEM NUMB	ER SYS001
POS.	CYL. NAME	MARKING DELIVERY ORI	ER PROFILE	ALT.MARKING
POS. 1	CYL. NAME Cylinder Name 1	MARKING DELIVERY ORE Cylinder Marking 1 1 0	DER PROFILE	ALT.MARKING
POS. 1	CYL. NAME Cylinder Name 1	MARKING DELIVERY ORE Cylinder Marking 1 1 0	2 2 1 3 6	ALT.MARKING
POS. 1	CYL. NAME Cylinder Name 1	MARKING DELIVERY ORD Cylinder Marking 1 1 0	2 2 1 3 6 2 2 2 2	ALT.MARKING
POS. 1	CYL. NAME Cylinder Name 1	MARKING DELIVERY ORD Cylinder Marking 1 1 0	2 2 1 3 6 2 2 2 2 2 2 2 2 2 2 2 2	ALT.MARKING

How do you configure the database connection?

If your Superlock II program cannot communicate with the database you get the message below (Image 1).

After clicking OK, the program will show you the current database connection settings (Image 2).

Now you have to check and set the correct connection values, if any of them are wrong.

After setting the correct values, you should be able to connect. If the connection is set up correctly, you should get the Login screen (Image 3).

Trouble shooting

If, for some reason, the problem is still not fixed, please check the following common situations that can create communication problems:

- 1. If the "database connection settings" window shows no values, maybe you are using another Windows user than for the last successful login (try to set correct values and check again).
- 2. If your "servername" parameter is correct try to open a CMD (command line window) and do a ping to the server like:

C:\ping SERVER

If you get no reply from the server, then ask your IT department for technical help; this could be a question of user rights, or program rights.

- Try to check if server "port" has any blocking policies on the TCP/IP protocol or if your antivirus is blocking connections to this port. In any case ask your IT department for technical help.
- 4. For "username" use 'SA' or what your SQL server manager defined for you as database connection user.
- 5. For "password" click on button "Set default password" for the standard one, or write the one your SQL Server manager has provided you.
- 6. Finally check with your IT department if the server is running the SQL Server engine, in the Windows Server services.

1 – No connection to database

Informa	ation
1	The database server cannot be reached
	ОК

2 – DB Connection settings

Database connection settings								
_								
Servername	SERVER							
Database	SUPERLOCK							
Port	1433							
Username	SA							
Password	•••••	Set default password						
		OK Cancel						

3- Log in dialog

🖍 Superlock II	×
Username	
Password	
Start session	